

Applying for Water Direct



Introduction

PLEASE READ THE NOTES BELOW CAREFULLY BEFORE COMPLETING THE APPLICATION

We can consider helping you if you live in a household property and you receive your water and/or sewerage services from Wessex Water.

Advantages for Water Direct:

- you do not have to remember to make payments. They will be taken direct from your benefits
- we will take no action to recover your debt while you are on Water Direct
- it will cover your ongoing bill and arrears.

Filling in the application form:

- please answer all the questions on the application form
- information given will remain confidential and will only be used by Bristol Wessex Billing Services Ltd when assessing applications.

Qualifying criteria:

- you will need to be more than £50 in arrears
- you need to have two failed payment arrangements or a debt recovery reminder
- you or someone in your household receives one of the following benefits:
 - Income Support
 - Jobseekers Allowance
 - Employment & Support Allowance
 - Universal credit
 - Pension Credit.

Additional information:

To complete this application you will need:

- your personal details including your customer number
- the details of the person receiving benefits including their date of birth and National Insurance number
- the type of benefit being received.

For any queries about completing the form call 0345 600 3 600 (Monday to Friday, 8am to 6pm) or email customer.services@wessexwater.co.uk

Please send the completed form to:

Social Policy Team, Wessex Water, 1 Clevedon Walk, Nailsea, Bristol BS48 1WA

Water Direct application



Personal details

Customer number	<input type="text"/>
Address	<input type="text"/> <input type="text"/> <input type="text"/>
Town/City	<input type="text"/>
Postcode	<input type="text"/>
Name on the account	<input type="text"/>
Contact telephone number	<input type="text"/>
Email address	<input type="text"/>

Benefits information

Details of the person receiving the benefit

First name	<input type="text"/>
Surname	<input type="text"/>
Date of birth	<input type="text"/>
National Insurance number	<input type="text"/>

Benefit type (please indicate all benefits claimed)

- Income support
- Jobseekers Allowance
- Employment & Support Allowance
- Universal Credit
- Pension Credit

I would like Bristol Wessex Billing Services Limited to apply for direct payments Yes

No