Welcome to our business plan for 2020 to 2025

Please click on the image below to read our business plan. For each of the 12 sections of this plan we also provide a series of supporting documents which can be accessed using the links on the right hand side. To view our business plan video and other related materials visit www.wessexwater.co.uk/businessplan2020

Supporting documents

- Section 1 - Engaging customers
- Section 2 - Addressing affordability and vulnerability
- Section 3 - Delivering outcomes for customers
- Section 4 - Securing long-term resilience
- Section 5 - Markets and innovation: wholesale
- Section 6 - Markets and innovation: open systems and DPC
- Section 7 - there are no supporting documents for this section
- Section 8 - Securing cost efficiency
- Section 9 - Aligning risk and return
- Section 10 - Financeability
- Section 11 - Accounting for past delivery
- Section 12 - Securing trust, confidence and assurance
- Data tables
Section 1 - Engaging customers

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.
Section 2 – Addressing affordability and vulnerability

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.
Section 3 - Delivering outcomes for customers

Please see below for supporting documents and appendices. These should be read in conjunction with the relevant section of our business plan document.

Supporting documents

- 3.1 - Performance commitment overview
- 3.2 - Triangulation methodology
- 3.3 - Cost benefit analysis - methodology and results
- 3.4 - Calculation of incentive rates including enhanced incentives
- 3.5 - Inputs to RORE for outcome delivery incentives

Appendices to the supporting documents

- 3.6 - Sharing success - Proposals for a Wessex Water community foundation
- 3.1.A - Performance commitment detail
- 3.1.B - Bespoke performance commitment methodology (Ofwat pro forma)
Section 4 – Securing long-term resilience

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.

Supporting documents

4.1 - Providing resilient services

Read
Section 5 - Markets and innovation: wholesale

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.

Supporting documents

- 5.1 - Protecting and enhancing the environment
- 5.2 - Using water efficiently
- 5.3 - Providing excellent drinking water quality
- 5.4 - Minimising sewer flooding
- 5.5 - Bioresources
- 5.6 - Maintaining our services
- 5.7 - Accommodating growth and new development
- 5.8 - Water resources bid assessment framework
- 5.9 - Water resources RCV allocation
- 5.10 - Bioresources RCV allocation
Section 6 – Markets and innovation: open systems and DPC

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.
Section 8 – Securing cost efficiency

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Section 8 - Securing cost efficiency

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.

Supporting document

8.17 - Assessing the costs of our enhancement programme

Read
Section 9 - Aligning risk and return

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.

Supporting documents

9.1 - Financial model
Read

9.2 - Range of return on regulated equity (RORE)
Read

9.3 - Risk governance and process
Read

9.4 - Uncertainty mechanism for unconfirmed WINEP requirements
Read

9.5 - Tax strategy
Read
Section 10 - Financeability

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.
Section 11 – Accounting for past delivery

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.

Supporting documents

11.1 - 2014-15 adjustments
Read

11.2.1 - AMP6 reconciliation - RCV adjustments model
Read

11.2.2 - AMP6 reconciliation - revenue adjustments model
Read

11.3 - Third party report on AMP6 reconciliation
Read

11.4 - Putting customers first when dealing with major incidents and events
Read
Section 12 - Securing trust, confidence and assurance

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.

Supporting documents:

12.1 - Information about the Wessex Water Partnership  
12.2 - Assurance map  
12.3 - Third party report on reportability of our PCs  
12.4 - Statement from the Affordability Advisory Group  
12.5 - Corporate service resilience policy  
12.6 - Third party report on resilience  
12.7 - Report from our technical auditor  
12.8 - Report from our financial auditor  
12.9 - Third party report on allocation of costs  
12.10 - Third party report on tax assumptions
Section 12 – Securing trust, confidence and assurance

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.

Supporting documents

12.11 - Third party report on statutory obligations

Read

12.12 - Strategic direction statement

Read

Return to business plan
Data tables

Please see below for supporting documents. These should be read in conjunction with the relevant section of our business plan document.