Asset enquiries

Plans showing the location of our water mains and sewers can be obtained from our Asset Enquiries team.

What are sewer and supply records?
We hold extensive information about our water mains and sewers. Our electronic records are captured to be viewed in context with Ordnance Survey background maps to show the approximate location of our pipelines and assets. You can request a copy of these plans showing our services near to your house or development site.

What do I need to do?

**Step 1  Contact us**
There is no application form, you simply need to contact us by phone, post or email. Contact details are at the end of these notes.

**Step 2  Payment**
Payment can be by cheque made payable to Wessex Water Services Ltd, or we can invoice so you can pay by BACS. You can also pay by credit card.

**Step 3  Plans**
We will send you a copy of our plans and any supporting information.

What information do I need to provide?
You need to give the following information when you apply:

- Site address, postcode or grid co-ordinates.
- A location plan or sketch.

What information will you give me?
We will send you a copy of our supply and sewerage plans within five days, either as:

- PDF version on email.
- A4 or A3 sized paper copy.

Plans and any additional information supplied are for general guidance only. Not all public services may be shown. For those that are, the positions indicated will be approximate only and no warranty is given or implied as to their accuracy. If you require any further information then please contact us.

How much will it cost?
The normal cost per site is £15 + VAT (total £18). However for larger sites, additional charges may apply.

Contact us
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Claverton Down,
Bath BA2 7WW
Tel 01225 526422
email asset.enquiries@wessexwater.co.uk

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